



Community Resource Guide

September 2020

Resources and contact information change frequently. This guide will be updated every six months. Before visiting an agency for services, call them about additional guidelines or requirements.

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Anti-Violence Resources

Children's Hospital's Audrey Hepburn CARE Center

Website: www.chnola.org/our-services/audrey-hepburn-care-center

Address: 1101 Calhoun Street, New Orleans, LA 70118

Phone: 504-896-9237

Services:

- Free treatment and forensic exams for minors in cases of sexual or physical abuse or neglect
- Spanish spoken

Crescent House Healing & Empowerment Center Children's Program

Phone: (504) 866-7481

Address: 2814 South Carrollton Avenue, New Orleans, LA 70119

Services:

- Play therapy, informal counseling, and homework assistance to children whose mothers have experienced domestic violence/sexual abuse or who have experienced it themselves

Metro Centers for Community Advocacy

Website: www.mccagno.org

Phone: 504-837-5400

Services:

- Shelter for women and children who are victims of domestic violence and/or sexual assault

New Orleans Family Justice Center

Website: www.nofjc.org

Address: 701 Loyola Avenue, 2nd Floor, Suite 201, New Orleans, LA 70113

Phone: Office- 504-592-4005 | 24-Hour Crisis Line- 504-866-9554

Services:

- Comprehensive one-stop center for survivors and their children of domestic violence, sexual assault, and stalking
- Children's trauma counseling available
- Co-locates agencies to provide coordinated and consolidated legal, law enforcement, social, and health care services
- Interpretation services available

Silence is Violence

Website: www.silenceisviolence.org

Address: 3401 St. Claude Avenue, New Orleans, LA 70117

Phone: Office- 504-866-7481 | 24-Hour Crisis Line- 504-866-9554

Services:

- Advocacy and resource referrals for survivors of violence, their families and friends
- Counseling and grief groups

Sexual Trauma Awareness & Response (STAR)

Website: www.star.ngo

Address: 123 North Genois Street, New Orleans, LA 70119
Phone: Office- 504-407-0711 or 24-Hour Hotline-855-435-STAR
Services:

- Advocacy, counseling, and legal services are available to youth and adult survivors of sexual violence at no cost

Crisis Services

Child Abuse Hotline

Phone: Jefferson Parish East Bank: 504-736-7033
Jefferson Parish West Bank: 504-361-6083
LA/National Child Abuse Hotline: 1-800-422-4453

Hispanic Family Health Helpline

Website: www.healthyamericas.org
Phone: 1-866-SU-FAMILIA (783-2645)
Services:

- Health information (including mental health) in Spanish and English
- Assistance in finding low cost Spanish speaking services
- Spanish spoken

Jefferson Parish Coroner's Office

Website: www.jpconorner.com/mental-health
Address: 2018 8th Street, Harvey, LA 70058
Phone: 504-365-9100
Services:

- Responds to mental health crises 24/7.
- May issue an Order for Protective Custody upon a person who is deemed a danger to themselves or others or gravely disabled as a result of mental illness or substance use disorder and is unwilling to seek treatment.
- JPSO will transport the individual to a treatment facility for mental status evaluation by a medical professional.
- This may result in the assignment of a Physician's Emergency Certificate (PEC), which can detain the individual against their will for up to 72 hours.

JPHSA Mobile Crisis Services

Website: www.rhd.org/program/jphsa-mobile-crisis-services
Phone: 504-832-5123
Services:

- Crisis intervention for residents of Jefferson Parish

Metro Centers for Community Advocacy

Website: www.mccagno.org
Phone: 504-837-5400 or 1-888-411-1333
Services:

- Crisis intervention hotline for victims of domestic violence, sexual assault, and stalking

Louisiana Adult Abuse Hotline

Phone: 1-800-898-4910

Louisiana Alcohol/Drug Helpline

Phone: 1-877-664-2248

National Alliance on Mental Illness (NAMI) Information Line

Phone: 1-800-950-NAMI

National Human Trafficking Hotline

Phone: 1-888-373-7888

National Suicide Prevention Hotline

Phone: 1-800-273-TALK or 1-800-SUICIDE

National Youth Crisis Hopeline

Phone: 1-800-442-4673

Transgender Lifeline

Website: www.translifeline.org

Phone: 877-565-8860

Traveler's Aid of New Orleans Crisis Intervention Counseling Program

Website: www.travelersaidsocietyneworleans.org

Address: 1530 Gravier Street, New Orleans, LA 70112

Phone: 504-658-2944

Services:

- Immediate emergency assistance and crisis counseling on a walk-in basis for homeless and/or displaced individuals

UNITY of Greater New Orleans

Website: www.unitygno.org

Address: 2475 Canal Street, New Orleans, LA 70119

Phone: 504-821-4496

Services:

- Response line for persons living on the street and/or in a place unfit for human habitation, or for citizens to report a homeless person in need of assistance

Veterans Crisis Line

Phone: 1-800-273-8255

Dental Services

Crescent Care Dental

Website: www.crescentcarehealth.org/service/dental-care

Address: 3308 Tulane Avenue, New Orleans, LA 70119

Phone: 504-207-CARE (2273)

Services:

- Cleanings, filling cavities, diagnostic X-rays, oral cancer prevention and early diagnosis
- Prevention education and services
- Emergency treatment, treatment planning, and restorative treatment
- Basic periodontal therapy and basic oral surgery
- Dentures, crowns, and fluoride varnishes

EXCELth Dental

Website: www.excelth.com/dental-services

Address: 1515 Poydras Street #1070, New Orleans, LA 70112

Phone: 504-524-1210

Services:

- Diagnostic, preventive, restorative, periodontal, oral surgery and other adjunctive general dental services

LSU Health New Orleans School of Dentistry

Website: www.lsusd.lsuhs.edu/patients.html

Address: 1100 Florida Avenue, New Orleans, LA 70119

Phone: 504-619-8700

Services:

- Routine dental procedures
- Specialists in endodontics, oral pathology, orthodontics, oral surgery, periodontics, pediatric dentistry, and prosthodontics

Employment Services & Programs

Dress for Success

Email: neworleans@dressforsuccess.org

Address: 1700 Josephine Street, Suite 101 New Orleans, LA 70113

Phone: 504-891-4337

Services:

- Promotes economic independence of women (including transgender women) by providing free professional attire, a network of support, and career development tools.

Educational Program at Hispanic Apostolate and Catholic Charities

Phone: 504-523-3755 | 1-866-891-2210

Services:

- ESL and citizenship classes
- Support with immigration, social services, job placement, taxes, worker's rights, and other services
- Spanish spoken

Louisiana Rehabilitation Services

Website: www.laworks.net/WorkforceDev/LRS/LRS_Main.asp

East Bank

Address: 6620 Riverside Drive, Suite 101, Metairie, LA 70003

Phone: 504-838-5180

West Bank

Address: 2150 West Bank Expressway, Suite 701, Harvey, LA 70058

Phone: 504-361-6816

Services:

- Assists persons with disabilities in their desire to obtain or maintain employment and/or achieve independence in their communities by providing rehabilitation services

Veterans Endurance for Hope

Website: www.hopecenterla.org

Address: 1900 Lafayette Street, Suite 2, Gretna, LA 70053

Phone: 504-363-4034

Services:

- Assistance for veterans including
 - Housing and credit counseling
 - Workforce training and education planning
 - Legal services
 - Transportation services
 - Emergency assistance with utilities
 - Housing and childcare services
 - Mental health services

Formerly Incarcerated Services

Community Lifestyle Institute

Website: www.communitylifestyleinstitute.org

Phone: 504-327-4990 (Voicemail-only)

Services:

- Reentry curriculum for both men and women recently released from incarceration
- Skills assessment testing, individual career plans, work readiness, and technology skills

The First 72 Plus

Website: www.first72plus.org

Address: 2915 Perdido Street, New Orleans, LA 70119

Phone: 504-324-8859

Services:

- Free assistance with re-entry for formerly incarcerated people, including transitional housing

Goodwill of South East Louisiana

Website: www.goodwillno.org

Address: 3400 Tulane Avenue, Suite 1000, New Orleans, LA 70119

Phone: 504-456-2622

Services:

- Re-entry job placement program

Justice and Accountability Center of Louisiana

Website: www.jaclouisiana.org

Address: 4035 Washington Avenue, Suite 203, New Orleans, LA 70125

Phone: 504-322-4050

Services:

- Resources for incarcerated and formerly incarcerated people and their advocates
- Assistance with expungement, access to resources, and addressing disparities
- Programs are free and by-appointment only.

Offender Re-entry Program at Odyssey House

Website: www.ohlinc.org

Address: 1125 North Tonti Street, New Orleans, LA 70119

Phone: 504-821-9211

Services:

- Free comprehensive re-integration services for adult ex-offenders released from Angola or New Orleans area facilities and who are seeking support for mental health or substance use disorder

Operation Restoration

Website: www.or-nola.org

Address: 2321 Thalia Street, New Orleans, LA 70113

Phone: 504-684-9222

Services:

- Academic counseling focused on helping formerly incarcerated women and girls
- Guidance regarding academic endeavors, application, admission and registration process
- Tutoring, mentoring, and financial literacy support

Women FIRST Clinic

Website: www.or-nola.org

Phone: 504-233-2522

Services:

Free classes, supplies, and financial support for formerly and currently incarcerated women

HIV/AIDS & Sexually Transmitted Infections Services

Antiretroviral Treatment and Access to Services (ARTAS)

Website: www.iwesnola.org

Address: 2021 Lakeshore Drive, Suite 220, New Orleans, LA 70122

Phone: 504-599-7712

Services:

- Confidential, one-on-one linkage-to-care services for individuals who are recently diagnosed with HIV or who have fallen out of HIV care
- Free HIV testing also available

Brotherhood Incorporated

Website: www.brotherhoodinc.org

Address: 2714 Canal Street, Suites 503 & 304, New Orleans, LA 70119

Phone: 504-566-7955

Services:

- Free HIV/AIDS and STI education, preventative services, counseling, and testing for everyone
- Housing information services for individuals with HIV/AIDS
- Spanish spoken

Family Advocacy Care Educational Services

Address: 4640 South Carrollton, Suite 130, New Orleans, LA 70119

Phone: 504-821-4611

Services:

- Coordinated, quality services to HIV infected/affected families, with special attention to pregnant women, children and adolescents
- Medical case management, mental health, medical transportation, peer support, client drop-in center, and other support services
- Free HIV testing available to general public by appointment required
- Spanish spoken

HIV Outpatient Program Clinic at UMC

Website: www.umcno.org/infectiousdisease

Address: 2000 Canal Street, New Orleans, LA 70112

Phone: 504-702-3000

Services:

- Services for patients with HIV/AIDS and other infectious diseases
- Walk-in or appointment
- Interpretation available

Priority Health Care

Website: www.priorityhealthcare.org

Address: 12A West Bank Expressway, Suite 111, Gretna, LA 70053

Phone: 504-309-3262 (Marrero) | 504-509-4800 (Gretna)

Services:

- Early intervention services, primary medical care, and case management
- Antiretroviral and other drug therapies, including prophylaxis and treatment
- Transportation provided
- Sliding-fee scale discounts available
- Walk in for free HIV testing
- Tele-interpreter available

Homelessness Resources

Covenant House Street & Van Outreach

Website: www.covenanthouse.org/childrens-charity/continuum-of-care/street-outreach

Phone: 504-584-1111

Services:

- Services for homeless youth between the ages of 16-22

Crescent City Vision

Address: 5128 Lapalco Boulevard, Marrero, LA 70072

Phone: 504-347-9988

Services:

- Provides free or low-cost prescription eyeglasses to persons experiencing homelessness

Homeless Legal Clinic

Address: 1010 Common Street, Suite 1400 A, New Orleans, LA 70112

Phone: 504-529-1000 ext. 255

Services:

- Pro Bono legal services with interpreter availability

Responsibility House (Jefferson Parish)

Website: www.responsibilityhouse.org/programs/supportive-housing-programs

Address: 1799 Stumpf Boulevard, Building 7, Suite 4, Terrytown, LA 70056

Phone: 504-367-4426

Services:

- Outreach and supportive housing program for chronically homeless, disabled, and low income individuals

St. Jude Community Center

Address: 400 North Rampart, New Orleans, LA 70112

Phone: 504-931-6993

Services:

- Free hot meals, food and clothing bank, and GED classes

The Rebuild Center

Website: www.harrytompsoncenter.org

Address: 1803 Gravier Street, New Orleans, LA 70112

Phone: 504-273-5547

Services:

- Financial assistance
- Hospitality services, including lunch, laundry, toiletries, showers, and haircuts
- Legal aid and notary services
- Identification and birth certificates
- Medical clinic and psychiatric services

Tulane Drop-In Center for Youth

Website: www.medicine.tulane.edu/centers-institutes/tulane-drop-center

Address: 1461 North Claiborne Street, New Orleans, LA 70116

Phone: 504-827-1071

Services:

- Case management
- Behavioral healthcare, addiction counseling, and harm reduction
- Hygiene supplies
- Mail/internet/phone

- Serving youth 15-23 years of age who are homeless or at risk of becoming homeless

Unity Welcome Home Program

Website: www.unitygno.org

Address: 2475 Canal Street, Suite 300, New Orleans, LA 70119

Phone: 504-821-4496

Services:

- Mobile outreach
- Shelter and housing referral
- Case management

Volunteers of America Southeast Louisiana

Website: www.voa.org/office_search?utf8=%E2%9C%93&office_search%5Blocation%5D=70005

Address: 4152 Canal Street, New Orleans, LA 70119

Phone: 504-482-2130

Services:

- Resource linkage for homeless population

Housing Programs

Catholic Charities Housing & Homelessness Services

Website: www.ccano.org/homeless-services

Address: 1000 Howard Avenue, Suite 200, New Orleans, LA 70113

Phone: 504-523-3755

Services:

- Assists single parent families in finding transitional housing for 3-6 months

Ciara Permanent Housing

Website: www.ccano.org/ciara

Address: 1000 Howard Avenue, Suite 200, New Orleans, LA 70113

Phone: 504-524-8394

Services:

- Housing and intensive case management for those with mental disabilities

Covenant House Independent Living & Supportive Housing Program

Website: www.covenanthouseno.org

Address: 611 North Rampart Street, New Orleans, LA 70112

Phone: 504-584-1111

Services:

- Serves youth and young parents with a diagnosed disability
- Helps residents move into their own apartments by assisting in identifying available housing, rental assistance, and case management services
- Physical and mental health care
- Job and education assistance

- Financial assistance

Christopher Homes, Inc.

Website: www.christopherhomesinc.org

Address: 1000 Howard Avenue, Suite 100, New Orleans, LA 70113.

Phone: 504-596-3460

Services:

Subsidized, independent housing for persons aged 62 years or older

Louisiana Permanent Supportive Housing Program

Website: www.new.dhh.louisiana.gov/assets/docs/OAAS/PSH/PSH-Application.pdf

Address: 1450 Poydras Street, Suite 1133, New Orleans, LA 70112

Phone: 1-844-698-9075

Services:

- Permanent supportive housing for those with a significant, long-term disability and who meet certain financial eligibility and other criteria

Metropolitan Center for Community Advocacy

Website: www.mccagno.org

Phone: Crisis Hotline: 504-837-5400 | LA Domestic Violence Hotline: 1-888-411-1333

Services:

- Domestic violence safe-haven for women with or without children
- Case management and counseling
- Housing placement and other supportive services

National Alliance for the Mentally Ill (NAMI)

Website: www.namineworleans.org

Address: 2051 8th Street, Harvey, LA 70058

Phone: 504-896-2345 | 504-368-1944

Services:

- Case management assistance with housing placement services
- In-home and community-based skills training to maintain stable housing
- Chronically homeless individuals may be eligible for permanent supportive housing services

Odyssey House Housing Programs

Website: www.ohlinc.org/housing-programs

Address: 1530 Gravier Street, New Orleans, LA 70112

Phone: 504-899-4589 | 504-821-9211 ext. 7848

Services:

- Residential programs for homeless adult men, women, or families with a history of substance use disorder and diagnosis of HIV/AIDS
- Permanent supportive housing
- Applicants must report to the Community Resource Referral Center or Unity Welcome Home to schedule appointment for an assessment

Oxford House Louisiana

Website: www.oxfordhouse.org/directory_listing.php

Services:

- Offers independently peer-run recovery houses, transitional housing, and permanent housing

JPHSA Pathways

Website: www.rhd.org/program/jphsa-pathways

Address: 1901 West Bank Expressway Suite 550, Harvey, LA 70058

Phone: 504-376-2524

Services:

- Supervised independent living program for adults with a severe and persistent mental illness or a co-occurring disorder

Project Lazarus

Website: www.projectlazarus.net

Phone: 504-949-3609

Services:

- Residential program for homeless individuals with HIV/AIDS, including personal care assistance, and other support as needed

Responsibility House

Website: www.responsibilityhouse.org

Address: 1799 Stumpf Blvd., Bldg. 7, Suite 4, Terrytown, LA 70056

Phone: 504-367-4426

Services:

- Residential treatment and sober living program for males with substance use disorders

Responsibility House Housing First Program

Website: www.responsibilityhouse.org/programs/supportive-housing-programs

Address: 401 Whitney Avenue, Suite 205, Gretna, LA 70056

Phone: 504-366-6217

Services:

- Provides permanent housing and supportive services for homeless or chronically homeless, disabled, and/or low income individuals

Rights of Passage Transitional Living Program

Address: 611 North Rampart Street, New Orleans, LA 70112

Phone: 504-584-1111

Services:

- Transitional housing for youth ages 16-22

Shared Housing of New Orleans

Website: www.sharedhousingofneworleans.org/contact_us

Phone: 504-896-2575

Services:

- Preventative program that matches elderly individuals with sponsors to avoid placement in an assisted living facility

Volunteers of America Homeless Veterans Program

Website: www.voasela.org/housing

Address: 4152 Canal Street, New Orleans, LA 70119

Phone: 504-899-1116 | 504-482-2130

Services:

- Transitional housing program for homeless veterans, including intensive case management and support services

Volunteers of America of Southeast Louisiana - Supportive Housing Program

Website: www.voasela.org/supportive-housing

Address: 4152 Canal Street, New Orleans, LA 70119

Phone: 504-483-3550

Services:

- Care coordination and intensive case management services are available for homeless individuals with a significant, qualifying long-term disability

Voyage House

Website: www.ccano.org/voyage-house/

Address: 1000 Howard Avenue, Suite 200, New Orleans, LA 70113

Phone: 504-269-3969

Services:

- Permanent supportive housing program for single unaccompanied homeless women 39+ years of age, who experience substance use disorders and/or mental health issues and/or other non-immobilizing physical disabilities

Womanspace

Phone: 1-504-899-4589

Services:

- Residential program for females who are chronically homeless with mental illness or substance use disorder at a confidential location

Hunger & Food Insecurity Programs

Catholic Charities Food for Seniors Program

Website: www.ccano.org/food-for-families-seniors/

Phone: 1-800-522-3333

Services:

- Monthly nutritional food boxes to eligible seniors who are 60 years of age or older
- Call or visit website for distribution sites and schedules.

Gretna United Methodist Church

Address: 1309 Whitney Avenue, Gretna, LA 70056

Phone: 504-366-5041

Services:

- Second Harvest food bank
- Call for food bank schedule.

Hunger Hotline

Phone: 1-855-392-9338

Services:

- Food pantry referrals
- Assistance in applying for aid programs such as:
 - Supplemental Nutrition Assistance Program (also known as Food Stamps)
 - Family Independence Temporary Assistance
 - Kinship Care Subsidy Program
 - Child Support
- Access to community support counselors

Supplemental Nutrition Assistance Program (SNAP)

Website: www.dcfslouisiana.gov

Phone: 1-888-LAHELPU (1-888-524-3578)

- Also known as “Food Stamps”
- Provides a monthly supplement for purchasing nutritious food to eligible Louisiana residents

Women Infants & Children Nutritional Program (WIC)

Website: www.wic.dhh.louisiana.gov

Phone: 1-800-251-2229 | 504-568-8229

Services:

- Nutritious food, nutrition education, and counseling
- Screening and referrals to other health, welfare, and social services
- Interpretation services available

Intellectual/Developmental Disabilities Services

ARC of Greater New Orleans

Website: www.arcgno.org

Address: 925 South LaBarre Road, Metairie, LA 70001

Phone: 504-837-5140 | 504-837-5105

Services:

- Services for children and adults with intellectual disabilities
- Family supports coordination and respite programs
- Adult residential support services and employment opportunities

Goodwill of Southeast Louisiana

Website: www.goodwillno.org

Address: 3400 Tulane Avenue, Suite 1000, New Orleans, LA 70119

Phone: 504-456-2622

Services:

- Free career development services for people with disabilities including, skills training, job placement, job retention, and supported employment

Jefferson Parish Human Services Authority Developmental Disabilities Communities Services

Website: www.jphsa.org/ddcs

Phone: 504-838-5424

Services:

- Individual and family supports
- Personal companion and respite services
- Psychological services/positive behavior support
- Flexible Family Fund
- Care coordination
- Supported living services
- Referrals for immunizations, annual physicals, and affordable primary care for all ages
- Transition planning for high school graduates
- Vocational services
- Waiver services
- Advocacy
- Court liaison services
- Crisis intervention
- Interpretation available

LA Office of Disability Determinations

Website: www.ssa.gov

Address: 115 Terrytown Parkway, Terrytown, LA 70056

Phone: 504-361-6335 | 1-866-931-2524

Services:

- Processes SSI/Disability claims
- Interpretation available

Jefferson Parish Community Centers

Bridge City Community Center

Website: www.jeffparish.net/departments/jeffcap/community-centers

Address: 301 Third Emanuel Street, Bridge City, LA 70094

Phone: 504-349-5464

Dorothy B. Watson Community Center

Website: www.jeffparish.net/departments/jeffcap/community-centers

Address: 1300 South Myrtle Street, Metairie, LA 70072

Phone: 504-736-6480

Gretna Community Center

Website: www.jeffparish.net/departments/jeffcap/community-centers

Address: 1700 Monroe Street, Gretna, LA 70056

Phone: 504-376-2130

Harvey Community Center

Website: www.jeffparish.net/departments/jeffcap/community-centers

Address: 1501 Estalote Street, Harvey, LA 70058

Phone: 504-227-1221

Hazel Rhea Community Center

Website: www.jeffparish.net/departments/jeffcap/community-centers

Address: 1121 South Causeway Boulevard, Jefferson, LA 70121

Phone: 504-838-4277

JC Simmons Community Center

Website: www.jeffparish.net/departments/jeffcap/community-centers

Address: 4008 US Highway 90, Avondale, LA 70094

Phone: 504-349-5414

Marrero Community Center

Website: www.jeffparish.net/departments/jeffcap/community-centers

Address: 1861 Ames Boulevard, Marrero, LA 70072

Phone: 504-349-5950

Woodmere Community Center

Website: www.jeffparish.net/departments/jeffcap/community-centers

Address: 4026 Post Drive, Harvey, LA 70058

Phone: 504-349-5136

Latino/Immigration Services

Catholic Charities Immigration Services

Website: www.ccano.org/immigration-services

Phone: 504-227-3333 | (504) 310-6860 | (504) 310-6860

Services:

- Free or low-cost immigration legal services for adults and children
- Support for immigrant survivors of domestic abuse
- Translation and notary services

Children's Bureau

Address: 2626 Canal Street, Suite 201, New Orleans, LA 70119

Phone: 504-525-2366

Services:

- Individual counseling for children aged 5-18 years affected by grief and trauma, domestic violence, SIDS or disaster
- Mental health rehabilitation and psychiatric services
- Medication management

- Intensive individual and family therapy
- School-based mental health services

Kenner Hispanic Resource Center

Website: http://www.kenner.la.us/pages/section_2_188.asp

Address: 4312 Florida Avenue, Kenner, LA 70065

Phone: 504-469-2570

Services:

- Serves the Kenner Spanish speaking population
- Interpretation services for court hearings, negotiation assistance in obtaining permits, paying fines, getting marriage licenses, or assistance in understanding policies and procedures through the City's Spanish-speaking liaison
- Referrals for medical assistance, legal advice, and counseling services
- Electric service bill payment assistance

Lesbian, Gay, Bisexual, and Transgender (LGBT+) Services

BreakOUT!

Website: www.youthbreakout.org

Address: 4327 Canal Street, New Orleans, LA 70119

Phone: 504-252-9025

Services:

- Youth organizing, leadership development, and healing justice programs for LGBT+ youth aged 13-24, who are impacted by the juvenile and criminal justice system
- Free resource referrals for LGBT+ youth, including GED program referrals and transgender-specific resources and support

LGBT Community Center of New Orleans

Website: www.lgbtccneworleans.org

Address: 2727 South Broad, Suite 101, New Orleans, LA 70125

Services:

- Free resources, advocacy, classes, support groups, and recreational activities

Mental Health Services

Beacon Behavioral Health

Website: www.beaconbh.com

Address: 3200 Ridgelake Drive, Suite 100, Metairie LA 70002

Phone: 504-581-4333

Services:

- Outpatient group therapy for adults, including elderly
- Accepts Medicaid (Amerihealth only), Medicare, and most private insurance

Celebration Hope Center

Website: www.celebrationhopecenter.org

Address: 1901-B Airline Drive, Metairie, LA 70001

Phone: 504-833-4673

Services:

- Faith-based program offering group, individual, couple, and family counseling sessions
- Various support groups available, including mental health and substance abuse
- Offers sliding-scale discounts and some private insurance accepted

Children's Bureau

Website: www.childrens-bureau.com

Address: 2626 Canal Street, Suite 201, New Orleans, LA 70119

Phone: 504-525-2366

Services:

- Individual counseling for children aged 5-18 years affected by grief and trauma, domestic violence, SIDS or disaster
- Mental health rehabilitation and psychiatric services
- Medication management
- Intensive individual and family therapy
- School-based mental health services

Community Care Hospital

Website: www.communitycarehospital.com

Address: 1421 General Taylor, New Orleans, LA 70115

Phone: 504-899-2500

Services:

- Inpatient and outpatient psychiatric care for adult and geriatric patients
- Interpreters available upon request

CADA Prevention & Recovery Services

Website: www.cadagno.org

Address: 2640 Canal, New Orleans, LA, 70119 4th Floor

Phone: 504-821-2232

Services:

- Individual, group, couples, family, and adolescent counseling
- Bipolar, depression, and anger management counseling
- Substance use, domestic violence, and trauma recovery services
- Active parenting classes
- Accepts Medicaid and provides sliding-fee scale discounts

JeffCare

Website: www.jphsa.org/jeffcare

East Jefferson Health Center

- Address: 3616 S. I-10 Service Road W., Suite 100, Metairie, LA 70001
- Phone: 504-838-5257

West Jefferson Health Center

- Address: 5001 West Bank Expressway, Suite 100, Marrero, LA 70072

- Phone: 504-349-8833

Services:

- Behavioral health evaluation
- Mental health and substance use treatment
- Behavioral health medication management
- JeffCare Opioid Detox & Recovery
- Evidence-based and best practice therapies (CBT, DBT, etc.)
- Crisis intervention
- Care coordination and referrals
- On-site pharmacy
- Child-friendly, separate children's waiting rooms

Jewish Family Services of Greater New Orleans

Website: www.jfsneworleans.org

Address: 3330 West Esplanade Avenue, Suite 603, Metairie, LA 70002

Phone: 504-831-8475

Services:

- Individual and group counseling
- Suicide prevention life line
- Services for disabled and elderly persons, including homemaking and case management
- Offers sliding-scale fee.
- Interpreter available.

Jefferson Parish Human Services Authority Behavioral Health Community Services

Website: www.jphsa.org/bhcs

Phone: 504- 846-6901

Services:

- Community-based behavioral health therapies (MST, FFT, CPST)
- Community support services
- Case management
- Behavioral health assessment
- Substance abuse & gambling prevention
- Problem gambling treatment
- Supported employment assistance
- Vocational counseling
- Hospital coordination & transition
- Outpatient and residential substance abuse services
- Supported adult independent living
- Social inclusion
- Crisis intervention
- Housing resources and programs

National Alliance on Mental Illness New Orleans (NAMI)

Website: www.namineworleans.org/behavioral-health-services

Address: 2051 8th Street, Harvey LA 70058

Phone: 504-368-1944

Services:

- Behavioral health services for adults living with mental illness in the Greater New Orleans area
- Bereavement counseling for survivors of suicide loss
- Psychosocial rehabilitation skills training

New Orleans Multicultural Institute of Counseling

Website: <http://www.nomicllc.com/about-us>

Address: 1500 Lafayette Street, Suite 154, Gretna, LA 70053

Phone: 504-814-4480

Services:

- Individual, couples, and family therapy
- Immigration appeals
- Spanish speaking clinicians available

Oceans Healthcare Greater New Orleans

Address: Multiple locations (listed on website)

Phone: Number by location

Website: www.oceanshealthcare.com

Services:

- Intensive outpatient and inpatient recovery services

Women's Center for Healing & Transformation

Website: www.womenscenterforhealing.org

Address: 71667 Leveson Street, Abita Springs, LA 70420

Phone: 985-892-8111

Services:

- Programs to foster connection, growth & empowerment among women
- Includes exercise, support groups, breath work, listening circles, spirituality, art classes, social justice forums, and more
- Counseling services available with sliding-fee scale discounts

Vet Center

Website: www.neworleans.va.gov

Address: 1250 Poydras Street, 4th Floor, Suite 400, New Orleans, LA 70113

Phone: 504-507-4977

Services:

- Free mental health services for combat veterans
- Accepts walk-ins and will work with clients to fit their schedule outside of normal hours

Older Adult/Senior Programs

Aging and Disability Resource Center

Website: www.jcoa.net

Address: Multiple locations

Phone: 504-207-4690

Services:

- Assistance for Jefferson Parish residents ages 60+ or disabled, including utility assistance, prescription assistance, job training/placement, meal delivery, referrals for equipment, and homemaker
- Public space for seniors to gather and socialize
- Recreational activities, such as exercise programs, arts and crafts classes, and field trips
- Spanish spoken

All Inclusive Care for the Elderly (PACE) Mind Matters at the Jewish Community Center

Website: www.pacegno.org/contact

Address: 1131 Baratavia Boulevard, Marrero, LA 70022

Phone: 504-941-6058 | 504-941-6057

Services:

- Comprehensive healthcare program including primary and specialty physician care, medications, rehabilitative therapy, personal care services, and transportation

Alzheimer's Care & Enrichment Program (ACE) at the Jewish Community Center

Website: www.nojcc.org

Address: 5342 St. Charles Avenue, New Orleans, LA 70115

Phone: 504-897-0143

Services:

- Respite program including exercise, meal preparation, and interaction with nursery school children for persons with Alzheimer's disease or related dementia
- Support groups for family members. \$30 per day, includes lunch. Scholarships available.

Greenwalt Adult Day Healthcare Center

Website: www.ccano.org/adhc

Address: 1926 18th Street, Kenner, LA 70062

Phone: 504-461-5889

Services:

- Full-day services for individuals with Alzheimer's disease

New Orleans Advocates for LGBT Elders (NOAGE)

Website: www.sageneworleans.org

Address: 1631 Elysian Fields Ave., New Orleans, LA 70117

Phone: 504-517-2345

Services:

- Free services, advocacy, social events, and education for LGBT+ older adults
- Trainings and workshops on LGBT+ cultural competence for healthcare and other service providers

Senior Corps Foster Grandparent Program

Website: www.ccano.org/foster-grandparents

Address: 1000 Howard Avenue, Suite 200 New Orleans, LA 70113

Phone: 504-310-6882

Services:

- Provides a way for low-income seniors age 55 and over to stay active through volunteer service with children and youth in their communities.

Prescription Assistance

Medicine Assistance Tool

Website: www.medicineassistancetool.org

Phone: 888-477-2669

Services:

- Assistance finding payment for prescription medications for people in need
- Interpretation services available

Primary Care

JeffCare, a program of Jefferson Parish Human Services Authority

Website: www.jpghsa.org/jeffcare

East Jefferson Health Center

- Address: 3616 S. I-10 Service Road West, Suite 100, Metairie, LA 70001
- Phone: 504-838-5257

West Jefferson Health Center

- Address: 5001 West Bank Expressway, Suite 100, Marrero, LA 70072
- Phone: 504-349-8833

Services:

- Primary care for infants, children, adolescents, and adults
- Annual wellness checks for all ages, including geriatric services
- Integrated primary care & behavioral health services
- Vaccinations and immunizations
- Treatment for colds, flu, & other illnesses
- Management of hypertension, diabetes, cholesterol, obesity & other chronic conditions
- Women's health exams
- HIV testing
- Smoking cessation treatment
- Health education
- Care coordination and referrals
- On-site pharmacy
- Child-friendly, separate children's waiting rooms

Rent & Utility Assistance

City of Kenner - Community Development

Website: www.kenner.la.us/pages/section_2_107.asp

Address: 624 Williams Boulevard, Kenner, LA 70062

Phone: 504-468-7588

Services:

- Eligible Kenner residents can receive utility subsidies, rent payment assistance, counseling, and other supportive services.

The Greater New Orleans Fair Housing Action Center (GNOFHAC)

Website: www.gnofairhousing.org

Address: 1340 Poydras, Suite 710, New Orleans, LA, 70112

Phone: 504-596-2100

Services:

- Investigations of discrimination complaints
- Legal support to survivors of discrimination based on race, color, religion, sex, national origin, familial status and disability in rental, sales, mortgage lending and homeowner's insurance transactions
- Post-purchase housing counseling to homeowners who are behind on their mortgage payments, facing foreclosure, struggling with predatory loans, and dealing with insurance claims
- Fair housing education to service providers and first-time homebuyers.
- Interpretation services available.

Jefferson Community Action Programs (JeffCAP)

Website: www.jeffparish.net/departments/jeffcap

Address: 1221 Elmwood Park Boulevard, Suite 402, Jefferson, LA 70123

Phone: 504-736-6900

Services:

- Emergency food assistance
- Housing counseling
- Emergency rent/mortgage & utility assistance
- Elderly & indigent transportation services
- First time homebuyer training
- Must meet eligibility and income requirements

Kenner Hispanic Resource Center

Website: www.kenner.la.us/pages/section_2_188.asp

Address: 4312 Florida Avenue, Kenner, LA 70065

Phone: 504-469-2570

Services:

- Serves the Kenner Spanish speaking population
- Interpretation services for court hearings, negotiation assistance in obtaining permits, paying fines, getting marriage licenses, or assistance in understanding policies and procedures through the City's Spanish-speaking liaison
- Referrals for medical assistance, legal advice, and counseling services
- Electric service bill payment assistance

The Low Income Home Energy Assistance Program (LIHEAP)

Website: www.entergy-neworleans.com/bill-help

Phone: 1-888-454-2001 | 504-736-6900

Services:

- Assists eligible low-income renters and home owners pay their heating and cooling bills, weatherization, and energy related repairs

Substance Use Prevention and Treatment

Addictions Counseling & Educational Resources (ACER)

Website: www.acerhelp.com

Address: 2321 North Hullen Street, Suite B, Metairie, LA 70001

Phone: 504-941-7580 | 1-866-825-2238

Services:

- Outpatient programs for addiction recovery, including detox services and counseling

Addiction Recovery Resources, Inc.

Website: www.arno.com/questions-answered

Address: 4933 Wabash Street, Suite 203, Metairie, LA 70001

Phone: 504-780-2766

Services:

- Residential treatment and intensive outpatient programs
- Ambulatory detox
- Transitional living

Adult and Teen Challenge Louisiana

Website: <https://louisianateenchallenge.com>

Address: 1905 Franklin Avenue, New Orleans, LA 70117

Phone: 318-209-4524 | 504-947-7949

Services:

- Faith-based 12-month residential recovery program for ages 17 and older
- Younger admissions are considered on a case by case basis

Alcoholics Anonymous Greater New Orleans

Website: www.aaneworleans.org

Phone: 504-836-0507 Hotline: 504-838-3399

Services:

- Daily, free recovery meetings

Behavioral Health Group Treatment Center

Website: www.new-orleans-westbank.bhgrecovery.com

Address: 1141 Whitney Avenue, Building 4, Gretna, LA 70056

Phone: 504-347-1120

Services:

- Medication-Assisted Treatment
- Counseling services

Bridge House/Grace House

Website: www.bridgehouse.org

Address: 4150 Earhart Boulevard, New Orleans, LA 70125

Phone: 504-821-7120

Services:

- Residential substance abuse treatment for men and women for up to one year.
- Priority admission given to pregnant women.

Cancer Association of Greater New Orleans Smoking Cessation Program

Website: www.cagno.org

Address: 824 Elmwood Park Boulevard, Suite 154, New Orleans, LA 70123

Phone: 504-733-5539

Services:

- Provides free or low-cost 8-week smoking cessation classes at various locations in the Greater New Orleans area

Gateway Foundation

Website: www.gatewayrecovery.com

Address: 4103 Lac Couture Drive, Harvey, LA 70058

Phone: 504-368-9935

Services:

- Provides treatment for male veterans or active military (6-month program) or civilian males (45-day program) with substance use disorders
- Must have Medicaid or VA coverage

JeffCare Opioid Detox & Recovery

Website: www.jphsa.org/opioiddetox

Address: 5001 West Bank Expressway, Marrero, LA 70072

Phone: 504-349-8891

Services:

- Safe, effective, medication-assisted detoxification and substance use treatment for adults with a severe opioid use disorder
- Outpatient, physician-supervised program that includes a complete physical exam and treatment of any underlying medical issues
- Individual and group counseling by licensed professionals in a nonjudgmental, comfortable, and secure environment
- Detoxification usually takes only 3-4 days
- Nutritious snacks and beverages during course of treatment
- Access to continued treatment and support after detox
- Transportation assistance may be available

JPHSA Medication Disposal Boxes

Website: www.jphsa.org/medboxes

Address: Multiple locations (see website)

Services:

- Safe, easy, and anonymous disposal of unwanted, unused, or expired medications

The Louisiana Tobacco Quitline

Website: www.quitwithusla.org

Phone: 1-800-QUIT-NOW (784-8669)

Services:

- Call line that provides smoking cessation counseling and referrals to other services
- Spanish spoken and other languages available through language line

Narcotics Anonymous

Website: www.noana.org or www.nsana.org

Phone: 504-899-6262 | 504-889-8840

Services:

- Daily recovery group meetings
- Call or check website for current schedule of meetings.

Trystero New Orleans Harm Reduction Network

Website: www.nolaharmreduction.tumblr.com

Services:

- After-hours mobile access to sterile equipment for injection drug users
- Overdose prevention and harm reduction trainings
- Call for appointment.
- Spanish spoken

New Orleans Syringe Access Program

Website: www.crescentcarehealth.org/service/harm-reduction-services

Address: 1631 Elysian Fields Avenue, New Orleans, LA 70117

Phone: 504-821-2601 | 504-945-4000

Services:

- Provides safe sterile syringes, safe injection materials, and authorized syringe disposal
- Call for program schedule.

Odyssey House

Website: www.ohlinc.org

Address: 1125 N. Tonti Street, New Orleans, LA 70119

Phone: Office: 504-821-9211

Detox: 504-324-3710

Short-Term Inpatient Treatment: 504-821-9211, ext. 7412 or 7819

Community Health Center: 504-383-8559

Services:

- Medically supported detox facility
- Short-term residential drug rehabilitation program and intensive outpatient program

Oxford House Louisiana

Website: www.oxfordhouse.org/directory_listing.php

Services:

- Independently peer-run recovery houses most often used as transitional housing

Positive Living Treatment Center

Website: 3330 Canal Street, New Orleans, LA 70119

Phone: 504-827-2701

Services:

- Suboxone prescription
- Assistance signing up for Medicaid
- LGBT services
- Adolescent case management
- Family and parenting support
- Interpretation services available

Responsibility House

Website: www.responsibilityhouse.org

Address: 1799 Stumpf Boulevard, Building 7, Suite 4, Terrytown, LA 70056

Phone: Office: 504-324-6265

Services:

- Residential treatment program for adult men and women with substance use disorders, co-occurring disorders or dual diagnosis

River Oaks Hospital Addictive Disorders/Dual Diagnosis Program

Website: www.riveroakshospital.com/programs/addictive-disorders-dual-diagnosis-program/

Address: 1525 River Oaks Road West, Harahan, LA 70123

Phone: 1-888-744-9740

Services:

- Partial hospitalization and intensive outpatient programs for adults aged 18 and over

Townsend

Address: 5620 Read Blvd. New Orleans, LA 70127

Phone: 504-502-7877

Services:

- Addiction recovery services
- Residential and detox programs

Transportation Assistance

Jefferson Transit – MITS

Website: www.jeffersontransit.org/paratransit/

Address: 118 David Drive, Metairie, LA 70003

Phone: 504-889-7155

Services:

- Door to door transportation within Jefferson Parish for individuals with disabilities who are unable to utilize the normal bus route

Louisiana Medicaid Medical Transportation Service

Website: www.ldh.la.gov/index.cfm/page/352

Services:

- Transportation for Medicaid recipients to non-emergency medical appointments covered by Medicaid

- Recipients should call the number associated with their healthcare provider 48 hours before the appointment

Women’s Health Programs

Family Birth Place at West Jefferson Medical Center

Website: www.wjmc.org/our-services/family-birth-place

Address: 1101 Medical Center Boulevard, Marrero LA 70072

Phone: 504-349-6200

Services:

- Classes on parenting, breastfeeding, labor and birth, CPR, and more

Plan B NOLA

Website: www.planbnola.com

Phone: 504-264-3656

Services:

- Free emergency contraception and reproductive health information

Safe Haven Program

Website: www.dcfslouisiana.gov/page/206

Phone: 1-855-4LA-KIDS (452-5437)

Services:

- 24/7 crisis intervention and parent education hotline, 24/7
- Under Louisiana’s Safe Haven Law, parents who are unable to care for a baby can bring their baby, less than 31- days old, to an emergency designated facility, or Safe Haven.
- By leaving the baby in the care of an employee at a Safe Haven facility, parents can give up custody of a baby with no questions asked.
- Parents can seek to reclaim parental rights within 30 days by contacting the local parish Office of Community Services.
- Spanish spoken.

Youth Programs

Adult and Teen Challenge Louisiana

Website: www.louisianateenchallenge.com

Address: 1905 Franklin Avenue, New Orleans, LA 70117

Phone: 318-209-4524 | 504-947-7949

Services:

- Faith-based 12-month residential recovery program for ages 17 and older
- Younger admissions are considered on a case by case basis.

Awesome Ladies of Distinction Mentoring Program

Website: www.awesomeladiesofdistinction.org

Address: 535 Holmes Boulevard, Terrytown, LA 70056

Phone: 504-419-7786

Services:

- Youth mentorship program offering multiple services, including educational and resource lab, enrichment programming, Jr. Scholastic and Science Camp, and GEMS dance teams

Boys & Girls Club of Southeast Louisiana

Website: www.bgcse-la.org

Address: 900 10th Street, Gretna, LA 70053

Phone: 504-368-3434

Services:

- Provides evidence-based curriculum and structured after-school activities designed to ensure youth are prepared to graduate from high school, are ready for college or career, are committed to living healthy lifestyles, and are good citizens of our community
- Sliding-fee scale discounts available

Boy Scouts of America

Website: www.secure.bsa-selacouncil.org/openrosters/view_homepage.aspx?orgkey=389

Address: 4200 South I-10 Service Road West, Metairie, LA 70001

Phone: 504-889-0388 | 800-394-9410

Services:

- Youth mentorship and leadership training

Boys Town, Louisiana

Website: www.boystown.org

Address: 300 North Broad Street, Suite 106, New Orleans, LA 70119

Phone: 504-293-7900

Services:

- Residential treatment for boys ages 12-17 years with emotional and behavioral difficulties
- Teaches social, academic, and self-help
- Accepts Medicaid
- Spanish spoken

Girl Scouts Louisiana East

Website: www.gsle.org

Address: 841 South Clearview Parkway, New Orleans, LA 70121

Phone: 1-800-644-7571 | 504-733-8220

Services:

- Youth mentorship and leadership training

H.Y.P.E NOLA

Website: www.hypenola.org

Phone: 504-641-4973

Services:

- Youth mentorship, leadership development training, educational tutoring programs, workforce development training, life skills, and college preparatory classes to youth and young adults in Jefferson Parish and the surrounding area

Jefferson Parish Early Childhood Collaborative

Website: www.jeffersonchild.com/programs

Address: 501 Manhattan Boulevard, Harvey, LA 70058

Phone: 504-349-7696 | 504-349-7912

Services:

- Partnership of early care and education programs that support young children from birth through 4 years of age and their families
- Programs include: CCAP, Early Head Start, Early Steps, Jeff Cap Head Start, JPPSS Dual Language Program, and Special education programs

Jefferson Parish Parks & Recreation

Website: www.jeffparish.net/departments/parks---recreation

East Bank Location

- Address: 6921 Saints Drive, Metairie, LA 70003
- Phone: 504-736-6999

West Bank Location

- Address: 7437 Lapalco Boulevard, Marrero, LA 70072
- Phone: 504-349-5000

Services:

- Wide variety of traditional and non-traditional recreational activities for adults, teens and children, including athletic programs, senior citizen activities, alternative programs, community enrichment programs, camps, classes, and special events

Jefferson Parish Regional Library

Website: www.jpplibrary.net/#

Address: Multiple locations

Phone: (504) 838-1100

Services:

- Wide variety of programs for adults, teens, and children, including tutoring programs, crafts, gaming, yoga, and youth camps

Jefferson Parish Sheriff's Office Young Marines Program

Website: www.jpso.com/161/Young-Marines-Program

Address: 1233 West Bank Expressway, Harvey, LA 70058

Phone: 504-363-5694

Services:

- Provides structure and self-esteem to boys and girls between the ages of 8 and 17

Louisiana 4-H

Website: www.lsuagcenter.com/topics/kids_teens

Address: 1221 Elmwood Park Boulevard, Suite 300, Jefferson, LA 70123

Phone: 504-736-6519

Services:

- School-based youth development program with clubs and groups in all sixty-four parishes

National Guard Youth Challenge Program (YCP)

Website: www.langycp.com/

Phone: 318-641-5803 | 1-800-CAMP-KID

Services:

- Residential education program for eligible Louisiana residents aged 16-18 years
- Includes daily classes with certified instructors to improve math and reading skills in order to increase students' individual grade level
- All uniform, meal, education, and housing costs are provided free of charge

New Orleans Job Corps

Address: 8825 Airline Drive, Metairie, LA 70003

Phone: 504-484-3501

Services:

- Free academic, vocational, and social skills training program for low-income young people aged 16-24

Vietnamese American Young Leaders Association (VAYLA)

Website: www.vayla-no.org

Address: 13235 Chef Menteur Highway, Suite A, New Orleans, LA 70129

Phone: 504-253-6000

Services:

- Progressive, multi-racial, youth-led community-based organization that empowers youth and families through supportive services and organizing for cultural enrichment and positive social change
- Spanish and Vietnamese spoken

YMCA of Greater New Orleans

Website: www.ymcaneuorleans.org/main/core/#/programs

Address: Multiple locations

Phone: 504-568-9622

Services:

- Wide variety of programs for adults, teens, and children, including after-school programs, swimming lessons, youth sports, martial arts, and social activities